

5-Year Warranty Certificate for off-Grid Inverter

1. Product Information

- Product Name: Off-Grid Solar Inverter
- Rated Power: 6.5KW
- Model No.:OG-1P6K5-DT
- Serial No.: OG SERIES
- Manufacturer: Shinson Technology Co.,Ltd
- Place of Origin: China

2. Warranty Term

The manufacturer provides a full 5-year limited factory warranty for the above-mentioned 6.5KW off-grid inverter, valid from the date of customer 's official purchase or project completion installation date.

3. Warranty Coverage

Within the 5-year warranty period, if the inverter fails or malfunctions under normal installation, standard operating environment, and compliant daily use conditions due to defects in original factory design, materials, components, or manufacturing craftsmanship, the manufacturer promises the following free services:

- Free technical diagnosis and fault inspection;
- Free replacement of defective original components;
- Free maintenance and repair labor service;
- Free product software upgrade and technical consultation support.

This warranty guarantees that the product can operate stably in accordance with official factory technical parameters during the warranty period.

4. Valid Warranty Conditions

This warranty shall be valid only when the following requirements are met:

- The product is installed and used strictly in accordance with the official user manual and industry standard specifications;
- The product is used within the standard electrical parameter range (rated voltage, load power, temperature and humidity environment);
- The product label, serial number and factory seal are complete, unmodified and undamaged;
- No unauthorized disassembly, modification, firmware flashing or internal circuit alteration is performed by non-factory personnel;
- The product failure is not caused by human improper operation or external force damage.

5. Warranty Exclusions

The following situations are not covered by this 5-year free warranty, and paid maintenance services will be applicable:

- Damage caused by natural disasters (lightning strike, flood, fire, earthquake, typhoon,

thunderstorm surge, etc.) and force majeure factors;

- Damage caused by unstable external power grid, overload operation, short circuit, and wrong wiring by the user;
- Damage caused by unauthorized disassembly, modification, repair, or replacement of internal parts by non-official technicians;
- Damage caused by long-term operation beyond the product ' s working temperature, humidity and environmental standards;
- Normal consumable aging loss caused by long-term use (excluding main board, power module and core components);
- Man-made damage, collision, falling, water immersion, corrosion and other artificial external damage;
- Product failure caused by system mismatch with batteries, solar panels and other peripheral equipment not specified by the factory.

6. After-Sales Service Policy

- During the warranty period, the manufacturer provides global remote technical support 7×24 hours;
- For confirmed quality problems of core components, the manufacturer supports free replacement or factory repair;
- All replaced defective parts shall belong to the manufacturer after after-sales processing;
- This warranty is the official valid factory warranty and replaces all oral commitments;
- This warranty is applicable to end-users, distributors and project engineering customers globally.

7. Supplementary Statement

This 5-year limited warranty is the highest standard after-sales guarantee provided by the manufacturer for this 6.5KW off-grid inverter. The manufacturer reserves the final interpretation right of the warranty terms. This warranty does not violate the mandatory provisions of local consumer protection laws.